# **Special Service Information**

Route 930 provides both fixed and (limited) variable routing, between Redmond Town Center and Kingsgate Park & Ride.

#### Scheduled Service/Fixed Routing

Route 930 provides half-hourly peak hour service on weekdays. You can wait at any bus stop along the route for regularly scheduled Route trips. For more information, please call Metro's Rider Information at (206) 553-3000.

#### Reservations/Variable Routing

You can request off-route trips on DART within the DART service area by calling the DART reservation office. You need to make your trip request at least two hours before you want to be picked up, and you can make your reservations for 30 days at a time, up to 30 days in advance. Reservations will be taken on a first-come, first-served basis.

Reservations can be made by calling **1-866-261-DART (3278)** (voice), or **1-800-246-1646** (TTY) during the following hours:

Mon-Fri
Sat
Sun/Holidays
5 am - 11 p.m.
7:30 am - 9:30 pm
9:30 am - 6:30 pm

Leave a message at all other times.

Make reservations online at http://www.hope-link.org/programs/dart.htm.

This service is provided in limited areas between Redmond Town Center and Lake Washington Technical College (see map). Only a limited number of off-route deviations can be made on any given trip. Route 930 vans can deviate from their fixed routes to serve other locations within the service area, but they can not necessarily provide door-to-door service due to safety and other operational considerations (narrow streets, cul-de-sacs, etc.). You may be requested to board/deboard at a location a block or more from your origin or destination. On the west side of Willows Rd NE. service will deviate upon request from the fixed routing in the northbound (to Kingsgate) direction only. Deviations to Lake Washington Technical College are only available on trips originating at the Redmond P&R in the morning and at the Kingsgate P&R in the afternoon.

#### **ORCA Card**

Metro Transit and eight other Puget Sound transportation agencies (Community Transit, Everett Transit, Kitsap Transit, Pierce Transit, Sound Transit, Seattle Streetcar, King County Water Taxi and Washington State Ferries) use a common fare-payment system called ORCA (One Regional Card for All). The ORCA card works as cash or a pass, and it automatically tracks the value of your fares and transfers, letting you move easily between the participating transportation systems.

Get your ORCA card online at www.orcacard.com, by phone at 1-888-988-6722 (ORCA) or TTY Relay: 711 (1-888-889-6368), at ticket vending machines in Sounder and Link rail stations, or at one of the transit agency customer service offices. The ORCA Web site also provides information on how to use the card, as well as locations at which they can be reloaded with a new pass or additional cash.

## VanShare You know a good thing when you ride!

Let VanShare bridge the gap in your commute. Starting a vanshare is simple. You just need five people including a volunteer driver. Use it to make the connection to your final destination from any transportation terminal.

To start a VanShare, phone us at 206-625-4500 or e-mail us at VanShare@kingcounty.gov. Link to our web page through Metro Online kingcounty.gov/metro

#### Bike & Ride

Metro buses have bike racks that hold three bikes. The racks are easy to use at no extra cost. Just follow the simple instructions posted near the rack. You may load or unload your bike anytime at all regular Metro bus stops, including downtown Seattle and the transit tunnel.



This symbol indicates a change in service. Watch for it in buses, at bus stops, and at timetable displays.

## **How To Pay**

Upon boarding, pay your fare with exact change or a convenient regional ORCA card. ORCA cards are sold in downtown Seattle at Metro customer service offices in King Street Center and the Westlake tunnel station.

## **What To Pay**

	1 Zone	2 Zone
Adults (19 and older), Off Peak	\$2.50	\$2.50
Adults (19 and older), Peak	\$2.75	\$3.25
ORCA LIFT Fare,* all times	\$1.50	\$1.50
Youth (6-18 yrs), all times	\$1.50	\$1.50
RRFP cardholders (registered seniors, Medicare, disabled), all times	\$1.00	\$1.00
Children (thru age 5), all times	Four may ride free with person paying adult fare	

<sup>\*</sup>Income Qualified

## Cuánto pagar

	Zona 1	Zona 2
<b>Adultos</b> (19 años y mayor) fuera de hora pico	\$2.50	\$2.50
Adultos (19 años y mayor) en hora pic		\$3.25
Tarifa <b>ORCA LIFT</b> ,* a toda hora	\$1.50	\$1.50
Jóvenes (6-18 años), a toda hora	\$1.50	\$1.50
<b>Titulares de tarjetas RRFP</b> (personas mayores registradas, Medicare, discapacitados), a toda hora.	\$1.00	
	Pueden viajar hasta cuatro con ersona que pague la tarifa de adulto.	

<sup>\*</sup>Ingresos que reúnan los requisitos

## Pay As You Board

At all times, pay your fare as you board the bus, be it cash, ticket or with a convenient ORCA card.

You may use transfers received on off-peak trips for peak-hour trips by paying the balance of the peak fare. Metro transfers are valid on Metro, only.

#### **Accessible Formats**

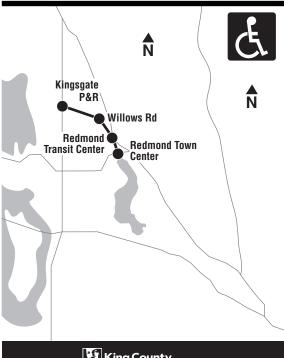
People with disabilities who need this information in accessible formats may call 206-477-6066 (voice) or TTY Relay: 711.

Metro Customer Service 206-553-3000

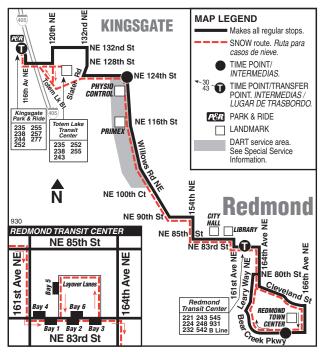
Kingsgate P&R, Willows Rd, Redmond Transit Center, Redmond Town Center

# DART

March 11, 2017 thru September 22, 2017 11 de marzo de 2017 a través de 22 de septiembre de 2017







#### **Snow/Emergency Service** Servicio de emergencia/ nieve

During most snow conditions, this route will operate via the snow routing shown in this timetable. In the rare event that Metro declares an emergency, it will not operate. Visit kingcounty.gov/metro/snow and sign up for Transit Alerts to stay informed during adverse conditions.

Durante la mayoría de las nevadas, esta ruta operará por la ruta designada que se muestra en este programa. En el caso poco frecuente que Metro declare una emergencia, no operará. Visite kingcounty.gov/metro/snow y registrese para obtener Alertas de Tránsito y mantenerse informado durante las condiciones adversas.



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#### **Need more information** or assistance?

- Visit Metro Online at kingcounty.gov/metro
- · Call Metro's Customer Information Office. 206-553-3000, Mon-Fri except for major holidays (May 29, July 4, and Sept. 4).
  - 6 am 8 pm for trip planning assistance
  - 8 am 5 pm for ORCA assistance and customer comments

## **Night Rider Tip**

You can help drivers spot you when it is dark or during times of reduced visibility by wearing light-colored clothing and by standing in the most visible area of the bus stop. We don't want to miss you!

# **Priority Seating**

All Metro buses are wheelchair accessible. Designated seats in the front of buses are reserved for seniors and people with disabilities. If you are occupying one of these seats when a person with greater need boards, please offer it to that person. For more information about accessible service and bus-acceptable wheelchair/scooter specifications, call 206-553-3000.

# Online Trip Planning

Use Metro's online Trip Planner to plan trips on scheduled service in King, Pierce and Snohomish counties. It provides details on transit stops, routes and schedules. Trip Planner itineraries do not include service disruptions and reroutes caused by weather, emergencies, traffic, events or construction.

Trip Planner includes Metro Transit, Pierce Transit, Community Transit, Everett Transit, ST Express buses, Link light rail, Sounder commuter rail, King County Water Taxi, Washington State Ferries, the Seattle Center Monorail, and Seattle Streetcar.

www.kingcounty.gov/tripplanner



## 930 WEEKDAY/Entre semana

To REDMOND TOWN CENTER → Redmond Kingsgate Redmond Transit Ctr Park & Ride Bav 2 **Town Center** NE 132nd St Willows Rd NE 161st Ave NE Bear Creek Pkwv 116th Way NE NE 124th St 164th Ave NE NE 83rd St 6:00 6:10 6:29 6:33 6:59 7:03 6:30 6:40 7:33 7:00 7:10 7:29 7:59 8:03 7:30 7:40 8:00 8:10 8:29 8:33 9:03 8:30 8:40 8:59 3:22 3:32 3:51 3:55 3:48 3:58 4:21 4:17 4:18 4:28 4:47 4:51 4:48 4:58 5:17 5:21

5:28 AM - Lighter Type PM - Darker Type

5:18

5:51

# **Special Fare Information**

5:47

Shaded areas on weekday schedules indicate peak hour trips: \$2.75 one-zone and \$3.25 twozone fares apply.

## Totem Lake Transit Center at Evergreen Hospital

The Totem Lake Transit Center, located at NE 128th St & 120th Ave NE is served by Route 930. Going to Redmond Town Center, Route 930 serves Bay 2. To Kingsgate P&R, the 930 serves Bay 1.

## **Holiday Information/** Información sobre feriados

There is no service on this route on weekends or the following holidays. No hav servicio en esta ruta los fines de semana ni el siguiente feriados:

Memorial Day	May 29
Día de Conmemoración	el 29 de mayo
Independence Day	July 4
Día de la independencia	el 4 de julio
Labor Day	Sept. 4
Día del trabajo	el 4 de septiembre

To	KINGSG	ATE P	&R •
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Redmond Town Center	Transit Ctr Bay 4		Kingsgate Park & Ride
Bear Creek Pkwy &	NE 83rd St &	Willows Rd NE &	&
164th Ave NE	161st Ave NE	NE 124th St	116th Way NE
6:33	6:38	6:53	7:13
7:03	7:08	7:23	7:43
7:33	7:38	7:53	8:13
8:03	8:08	8:23	8:43
3:21	3:26	3:41	4:01
3:55	4:00	4:15	4:35
4:21	4:26	4:41	5:01
4:51	4:56	5:11	5:31
5:21	5:26	5:41	6:01
***			W0930930

AM - Lighter Type PM - Darker Type

Redmond

#### Route 930 Lost & Found

For Lost & Found assistance on Route 930, please call 1-866-261-3278 (voice), or 1-800-246-1646 (TTY).

#### **Metro Customer Services**

Metro has two customer service offices in downtown Seattle to serve you.

**Transit Tunnel** King Street Center 201 S Jackson St Westlake Station Monday-Friday Last four / first four 8:30 am - 4:30 pm business days each month 8:30 am - 4:30 pm

At both locations buy ORCA cards, bus passes, senior permits and taxi scrip, and get information about bus service. Only the King Street Center office registers applicants for disability permits and provides lost-item return service on weekdays.

Customer Service (general information, trip planning, comments and lost & found) Seattle metro calling area ...... 206-553-3000

Toll Free ...... 1-800-542-7876 Hearing impaired ......TTY Relay: 711 Metro Online / Online Trip

Planner ......www.kingcounty.gov/metro Carpool/Vanpool ...... 206-625-4500 Hearing Impaired ..... TTY Relay: 1-800-833-6388

Community Transit...... 1-800-562-1375 Pierce Transit ...... 1-800-562-8109